



Session Six



'Digital Transformation: The UN HQ Perspective'



Tell a Story about Situational Awareness and Peacekeeping Intelligence in the Digital Era

HIGH RISK!



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Three Parts:

Part 1: recent past

Part 2: today and looking ahead

Part 3: future possibilities



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Before doing so:

What is Situational Awareness and Peacekeeping Intelligence?



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Situational Awareness:

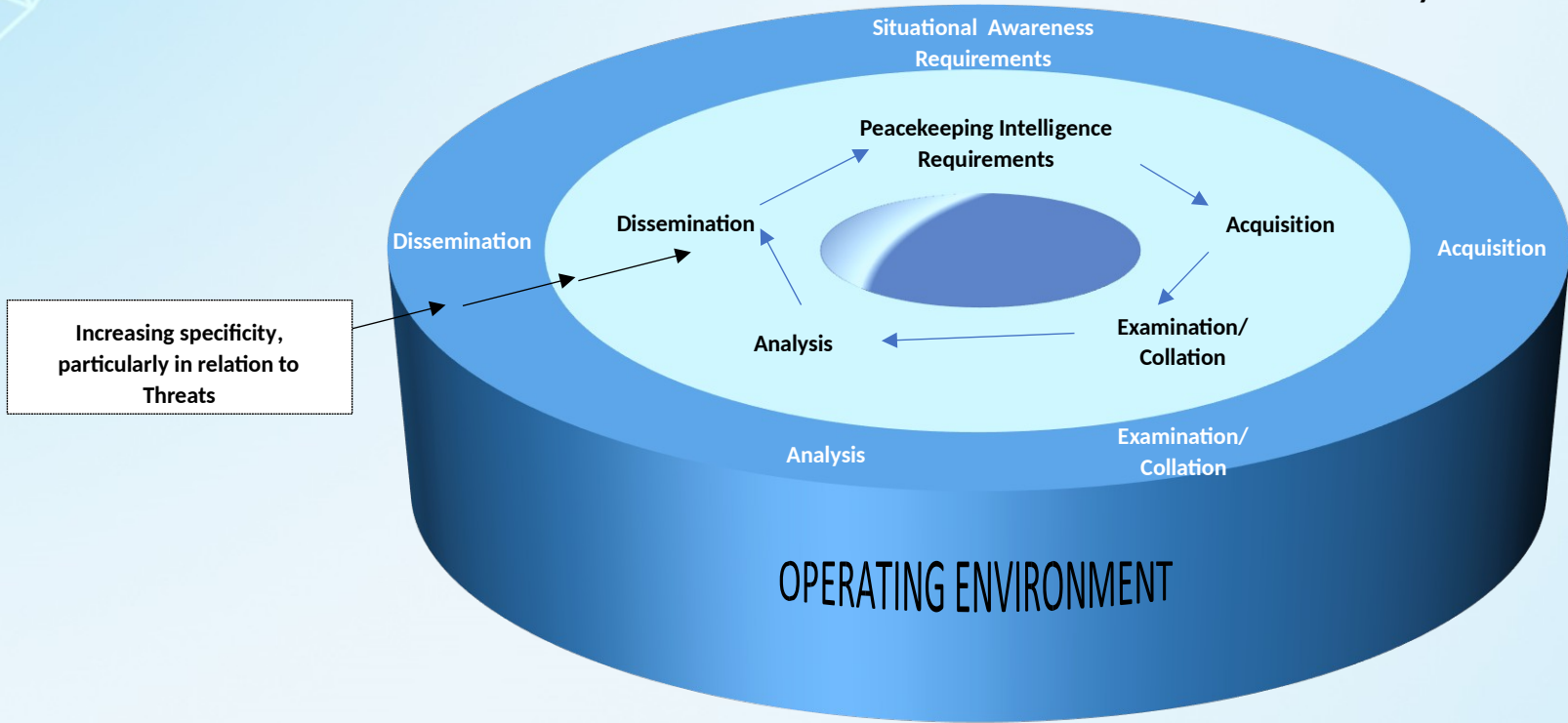
- “The **perception** of the elements in the environment within a volume of time and space, the **comprehension** of their meaning and the **projection** of their status in the near future” – Endsley
- “**Knowledge, understanding and anticipation** of a situation through monitoring and reporting of current events, analysis and predictive assessments” – 2019 DPO Policy on Joint Operations Centres (JOCs)



The policy on the associated topic of **Peacekeeping Intelligence** states that “the fundamental purpose of peacekeeping intelligence is..**to enable missions to take decisions on appropriate actions**, and to enhance SA and the safety and security of UN personnel, and inform activities and operations related to the protection of civilians”.



SA & PKI Concentric Cycles



Key:
Situational Awareness Cycle: [Blue Box]
Peacekeeping Intelligence Cycle: [Light Blue Box]

Back to the story...

Some personal frustrations with SA and PKI in MONUSCO Force (a while back):

- No distinction between the two.
- Acquisition:
 - Blind spots.
 - Lucky Dip.
 - No cross-referencing.

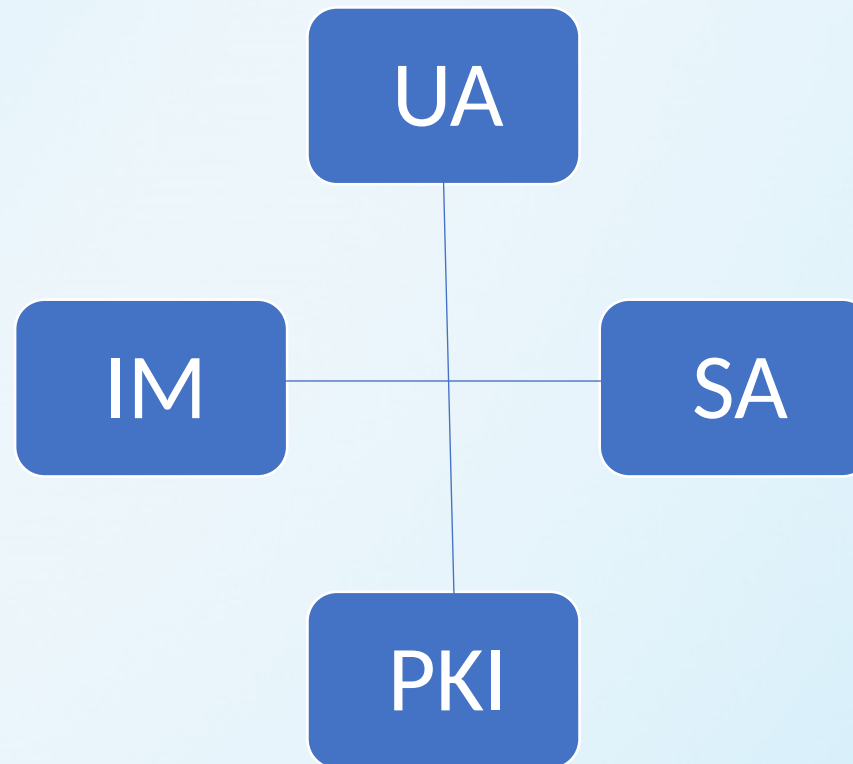
Back to the story...

- Reporting/Collation:
 - Too much of the wrong stuff.
 - Late!
 - Inconsistencies: grids, times, identities, numbers...
- Analysis:
 - Almost none.
- Dissemination:
 - Archived.

Things had to get better – and there's progress:

- Launch of MONUSCO project to achieve a common picture within the Force.
- Subsequent launch of UN Peacekeeping Intelligence policy.
- Roll-out of SAGE (SA reporting tool) across some missions.
- 2019 piloting in MINUSCA of Unite Aware (6 x IT applications, incorporating SAGE to enhance SA)
- Review of progress on Unite Aware in 2021

- Review confirmed the potential of Unite Aware
- Flagged the inter-relationship between UA, SA, PKI, IM, and the need for attention in all these areas.





Before moving onto Part 2 (today and looking ahead on SA and PKI in the digital era), there's a need to recognize that this is a story **not just about the Force**. Similar frustrations exist in other components, as Kevin will now describe.



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